



## Levit & James' Best Authority<sup>®</sup> Enables Greenberg Glusker To Put Its Best Foot Forward

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In Spring 2007, Greenberg Glusker was in the midst of upgrading most of our software applications and we needed a way to streamline the extensive and painful process of creating a Table of Authorities (TOA).

Up until that point, the firm had been using FullAuthority<sup>®</sup>, although it was not meeting our needs. FullAuthority's ability to pick out citations was not as thorough as we needed. The program was only catching 70 percent of the citations, which required twice the amount of work in cross-checking than creating the TOA in Word. Beyond that, FullAuthority's process proved too tedious for what it ultimately accomplished. One would have to copy, paste and format the TOA after running the program to accept and reject the citations. The process simply was not efficient.

After researching various alternative solutions, we chose Best Authority<sup>®</sup> from Levit & James. As a beta tester for its original version while at a previous law firm, I was generally familiar with the product's abilities and immediately recognized how much more dynamic the application was than its competitors'. The capabilities that impressed me the most included:

- Best Authority catches citations that FullAuthority could not. It even finds the citations in a brief that aren't formatted correctly. Best Authority is intuitive and it simplifies and streamlines the TOA creation process.
- Formatting options (called schemes) need only be entered once, and Best Authority remembers them for you. It also alleviates the laborious and time-consuming task of italicizing and/or changing

fonts or formatting the margins. You get the result you need without any additional tweaking.

- Product upgrades include material improvements targeted at making the product more functional for the end user.

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Ultimately, Best Authority allows us to meet our deadlines, and it ensures that our documents get out the door with last-minute changes to the TOA in an efficient and worry-free manner. Best Authority allows our secretaries to focus on doing secretarial work rather than spending hours formatting documents to fit a judge's or court's specifications.

It relieves support staff of a job that was completely onerous. Without Best Authority it still would be.

Implementing Best Authority was effortless. It is ordinarily human nature to feel nostalgic when you change the process used to get a desired result. When we switched to Best Authority there wasn't *any* nostalgia at all. Our support staff immediately saw that Best Authority was a

better product for creating a TOA than any other option they had used before.

I think the best thing about Best Authority is that it delivers a quality solution without a lot of hassle. A professional-looking document showcases your firm's work in a better light. Simply put, Best Authority allows us to do better work for our clients.

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