



Best Authority[®]

The Best TOA Choice for Paul Hastings

Paul Hastings, a leading international law firm with 18 offices throughout Asia, Europe and the United States, needed to find a product to reliably create an accurate Table of Authorities, or TOA. By 2008, the firm had a patchwork of solutions in place.

Many of the U.S. offices in the firm were manually creating TOAs using Word. Manual TOA creation is by far the most error-prone method for finding citations and building a TOA. Because manual TOA creation is

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**Rosetta Kromer,
Senior Paralegal**

with the document, and they didn't have to repeat tasks. Second, they liked the interface and gravitated to it quickly."

Boswell explains, "Our paralegals recognized immediately that they'd be saving a lot of time by using Best Authority. We have

never before had such enthusiasm about any product as Best Authority generated. We actually had a waiting list for the training class, and there were many positive comments about the product. Best Authority truly inspires confidence among our users."

Paul Hastings purchased Best Authority in July 2008 and the software was fully rolled out by December. Boswell decided to train secretaries, document processing operators, paralegals and then lawyers, offering CLE credit to lawyers who took the class. Two hundred lawyers and staff were trained in the first four months. Boswell says, "Levit & James was very responsive to our requirements, and they really cared about our success."

Rosetta Kromer, a Senior Paralegal at the firm's New York office, says, "Best Authority really streamlines the TOA process, and allows me to multitask. I can be editing directly in the table and the source document at the same time. Best Authority is very accurate – it makes a paralegal's life much easier, and I can't imagine doing TOAs without Best Authority"

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extremely labor-intensive and time-consuming, it makes meeting deadlines difficult, and adds unnecessary costs to the firm. Other offices were using FullAuthority.

Jeanne Marie Boswell, Paul Hastings' Director of Technology Training, knew she needed to find a better way. After reviewing the available products on the market, Ms. Boswell determined that Best Authority had the best feature-set and the greatest likelihood of success at the firm. However, she wanted to ensure that the firm staff that actually creates TOAs would be satisfied with Best Authority.

To accomplish this, Boswell put together a group of paralegals in the New York office to do a hands-on evaluation of Best Authority. She says, "Paul Hastings' paralegals thought that Best Authority was the best solution for many reasons. First, they liked that their changes stayed

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**Jeanne Marie Boswell,
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Visit <http://www.levitjames.com/bestauthority/bestauthority.html> to:

- See our 5-minute video
- Request an evaluation
- Schedule a class
- Download our E-Learning modules

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